

Job Description

Job Title: Cyber Incident Responder

Location: Linlithgow/Hybrid Working

Reporting to: Cyber Incident Response and Threat Intelligence Manager

The Role

You will work closely with our Cyber Incident Response and Threat Intelligence Manager and the rest of our team to provide support for our Cyber Incident Response helpline and Threat Intelligent projects. You will also create threat intelligence communications and post technical marketing blogs.

About you

You will be educated to degree level in cyber security or a related field, or currently studying, or have equivalent experience. You will be passionate about cyber and have a deep understanding of cybercrime and the current cyber risk landscape.

You will

- Primarily support and provide advice to businesses in the event of a cyberattack.
- Be a self-motivated and professional individual.
- Be confident and have the ability to positively engage with and support helpline users.
- Be dedicated to continually developing your professional skills and knowledge.

Responsibilities

- Act as first point of contact for the Incident Response helpline
- Support our threat intelligence programme
- Develop and maintain proactive threat intelligence measures
- Ensure relevant documentation is complete
- Ensure relevant Incident Response data is captured on CRM system
- Assist in delivering webinars and presentations
- Work with the Centre's marketing team to regularly update the website and social media accounts with advice, features articles, blogs, and videos
- Report writing and presentation of findings and recommendations
- Attend any relevant meetings, events, and networking opportunities with occasional evening and weekend work and travel within Scotland
- Assist with new projects/programmes taken up by Cyber and Fraud Centre Scotland as and when required
- Undertake any other relevant tasks as required