



Over £3 million
**of in kind services donated to
organisations across Scotland**

£1.4m worth
**of CPD accredited training to
organisations**

Over £500,000
**of support given to help
organisations recover from a
cyber attack**

Free Training

Over 500 charities and social housing organisations

Over 200 small and medium sized businesses

Free Training

Over £1.4m worth of CPD accredited training given to a range of organisations across Scotland

Free Cyber MOTs

30 free Cyber MOTs given to small and medium sized businesses and charities

Free Cyber MOTs

Worth over £45,000, boosting cyber posture, training and resilience directly in organisations

Free Cyber Incident Response Line Support

Over 50 small and medium sized businesses supported as a result of a call to our National Cyber Incident Response Helpline

Free Cyber Incident Response Line Support

Worth over £500,000 of support to help organisations respond to and recover from a cyber attack

Free Cyber Executive Education Training

Over 50 free places to third sector organisations to attend our Cyber Executive Education training, which upskills senior leaders and board members

Free Cyber Executive Education Training

CPD accredited training worth over £25,000 that directly supported senior executives to learn, understand and develop their cyber security knowledge

Cyber Attacks Prevented

10

Cyber Attacks Prevented

Over £100,000 in business interruption costs saved



Ethical Hackers

7 Current
cohort

70 Employed over
the last 6 years

Supporting the Next Generation of Cyber Defenders

We have a long established relationship with Abertay University employing current Ethical Hacking students as well as partnering with them on projects. We employ Ethical Hacking students from different year groups, giving them valuable practical experience and the opportunity to apply their learnings from their course. The work our Ethical Hackers do ties in with the stage they are at in their degree.

The work includes:

- Vulnerability testing for various types and sizes of organisation from different industries (assessment to systematically scan web applications and/or network infrastructure to identify potential security weaknesses)
- Cyber MOT tests (a rapid, 25-question assessment designed to evaluate organisation's current cybersecurity posture)
- Delivery of cyber awareness training including our Introduction to Cyber webinar which has been attend by over 1000 people since we started delivering it a year ago.
- This experience allows them to develop technical skills through hands on industry experience as well as developing interpersonal skills.

One of our current Ethical Hackers describes their experience with us:

"Having worked here at the Centre for just over two years now, my time here has been incredible and the impact it's had on my professional development as well as personal growth really can't be understated. Working alongside experienced professionals and being exposed to real-world challenges has accelerated my learning in ways that no classroom environment could fully replicate. The professional work I've been involved in has strengthened both my soft skills and technical skills"

Other Ethical Hackers have said that without the experience they gained working with us, they wouldn't have got an internship which in turn led to them being offered a full time role on completion of their studies.



Scotland's only cyber
security social enterprise

See It Be It

3

Events
delivered

20

Schools
attended

300

Schoolgirls
supported

Opening Up Cyber Careers to More Females

Our See It Be It programme continues to focus on widening access to cyber security careers, particularly for young women who may not otherwise see a place for themselves in the sector.

Through a combination of in-person and online activity, including our conference at Gogarburn, Cyber Ladies Afternoon Tea and interactive virtual discussions, we have created a space for honest conversations, visible role models and practical insight into what a career in cyber security can look like.

These sessions are designed to build confidence as much as awareness.

By connecteing students directly with professionals and creating environments where questions can be asked openly, we help shift perceptions of cyber security from something technical and inaccessible, to something achievable and relevant.

Over time, this work contributes to a more diverse and representative cyber workforce, strengthening the sector and improving how it serves society as a whole. From See It Be It community feedback we know that there is a lot of potential we can help harness and are excited to deliver more opportunities:

"You can do anything you put your mind to I am a mum of 4, who commuted to uni 4days a week with a husband who travels away for work. I helped to mentor other mums at uni and I also was actively involved in the computing society at uni. Say yes to all opportunities and network and attend events when you can. Anything you put your mind to you can do it."

"I still think that education is focused and aimed more at men/boys than girls/women. Course descriptions, language and acronyms are very military still and less focus on the soft skills you need as well as technical."

"I would like it be possible that we can be hired because of what we can do. It still feels like a boys club sometimes."

"Just because someone appears confident and knowledgeable, doesn't mean they are! You are smart. You've got good questions. Ask them. Keep showing curiosity. It will only ever be respected by your peers."



National Incident Response Helpline

50+

Small and medium sized businesses
supported

Incident Response Support Provided to Organisations in Scotland

Types of calls received from companies or IR line :

- Ransomware
- Phishing
- Fraud
- Business Email Compromise
- Unauthorised Access
- DDoS

Case Study 1

We received a call from an IT provider reporting that their customer had been under active ransomware attack for three days and required urgent specialist support. The incident was professionally triaged, with immediate containment advice provided and a list of trusted specialist responders shared to ensure the organisation could access the expertise needed quickly.

Within an hour, the IT provider had contacted a specialist firm and established a multi-agency coordination call. By 6pm, the specialist had convened senior decision-makers, engaged legal experts and identified insurance-based support that the victim organisation had not realised they were entitled to, significantly strengthening the response in a short time.

Case Study 2

A sophisticated attack had severely crippled a public authority. Although the organisation had already engaged specialist incident-response support, the complexity of the attack meant that progress toward recovery was difficult. To strengthen the response, we enabled a trusted strategic partner to confidentially provide a peer review and additional support to both the victim organisation and their specialist supplier.



Scotland's only cyber
security social enterprise

Cyber and Fraud Hub (2024 - 2026)

700

People supported
through helpline

£26m

Total fraud
investigations

£1.6m

Recovered or
prevented losses to
victims of fraud

Hub Support for Individuals

The Hub plays a vital role in supporting individuals who have experienced fraud, providing practical guidance at what is often a highly stressful and uncertain time. Beyond financial impact, fraud can have a significant emotional toll. The Hub offers a trusted place for people to turn to, helping them understand what has happened, what steps to take next, and where to access further support.

By working closely with partner organisations and sharing insight (25 organisations including banks, charities, law enforcement and local community groups to enhance fraud protection efforts) the Hub also contributes to a wider understanding of how fraud is evolving and where individuals remain most at risk. This learning helps inform prevention activity and strengthens the broader response to fraud across Scotland.

In doing so, the Hub not only supports recovery at an individual level, but plays an important role in building awareness, confidence and resilience across communities.

As a result, for every £1 donated to the Cyber and Fraud Hub the Hub recovered or prevented £4.80 from loss.

Case study

Money Mule - Peter's Story

A concerned parent contacted the Cyber and Fraud Hub after discovering suspicious activity on his 15-year-old son's bank account. More than £1,200 had been deposited and £1,000 quickly transferred to other accounts.

The teenager later admitted he had been manipulated through social media into forwarding the money after attempting to buy a fake ID online, unknowingly becoming a "money mule" for criminals.

The family were distressed and worried about legal consequences and the personal information shared. With support from the Cyber and Fraud Hub, the parent acted quickly - contacting the bank, cancelling the card, securing the accounts and passwords, and blocking the scammers - helping stop the exploitation and protect the child's identity and finances.



Scotland's only cyber
security social enterprise

Charitable Donations to Support Other Not For Profit Organisations

As Scotland's cyber security social enterprise, our purpose goes beyond service delivery.

We are committed to reinvesting our time, expertise and resources to support the communities we serve.

Through charitable donations, in-kind support and collaboration with partner organisations, we extend the reach of cyber and fraud support to those who may otherwise be unable to access it.

This includes supporting charities, community groups and individuals facing financial or operational challenges following cyber or fraud incidents.

Our model is built on a simple principle - the support we receive enables us to support others.

By reinvesting in this way, we help create a more inclusive and resilient digital landscape. One where protection is not limited by budget or access. This approach sets us apart and underpins everything we do.

To date as a social enterprise, we have made charitable donations to:

- Action for Children
- The Royal Children's Hospital Glasgow

We also created two guides free of charge for the Care Inspectorate in response to their request for advice, following nursery data in England and Wales being stolen and sensitive data being published.